

hello Self Service Kiosk



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Digitizing The New Self Check-in Experience

Self service kiosks can provide a range of benefits for hotels, including improving efficiency and streamlining operations. By offering guests the option to check-in, check-out, and access their room using a kiosk, hotels can reduce the workload on staff and ensure a smooth and seamless experience for guests. However, it's important to note that the use of self service kiosks does not compromise the quality of the guest experience. Hotels can still provide personal touches and excellent customer service, even when using kiosks to assist with certain tasks. Consider implementing self service kiosks in your hotel to capture these benefits and enhance the guest experience.



Model HK2



Model HK1

Stylish & Prominently Standing At Your Lobby To Welcome Your Guest

The Model HK1 self service kiosk is a stylish and prominently standing kiosk located in the lobby of your hotel. It is designed to welcome guests with a wide screen and accepts both credit card and cash payments. It also has the ability to dispense room key cards, read guest IDs and passports, and print receipts. This kiosk is a convenient and efficient way to check in and get settled into your hotel.



Prominent Wider Screen

The screen is 27" inches wide with a capacity touch screen. This allows for easy navigation and use of the kiosk's functions by guests to view and interact with the kiosk's interface.

Scan & Read Passport

The passport reader allows guests to scan and upload their passport information into the system. This feature makes the check-in process more convenient and efficient for guests.

Dispense & Accept Return of Room Key Card

The kiosk features a room key card dispenser, making it easy for guests to retrieve and return their keys without having to wait in line or visit the front desk.

Integrated with Payment Terminal

PAX IM30

The self-service kiosk is equipped with a PAX IM30 payment terminal, allowing guests to make payments using their major credit cards.

Accepting Cash Payment

The kiosk is equipped with a cash acceptor, allowing guests to pay for their hotel services using physical cash. This can be useful for guests who prefer to use cash or do not have a credit card.



Technical Specifications

Screen	27" LED 10-points capacitive touch screen (portrait)
Key Card Encoder & Dispenser	Support card dispensing, RFID S50 ISO15693 card reading and writing card circulated issuing
Passport Reader	Support OCR, RFID reader, Image high resolution capture, multi-national passport MRZ code reader
Card Reader Terminal	Model Pax IM30, support Chip & PIN, NFC contactless and magnetic stripe
Thermal Receipt Reader	Thermal printing, 1D/2D Barcode printing, support thermal paper up to 80mm
Camera	7.2MP front-facing web camera
QR Scanner	Read 1D and 2D (QR) barcodes
Cash Acceptor	High security, multi-currency, acceptance rate up to 99%
Operating system	Andriod 9.0
Dimensions	1640 mm (H) x 460 mm (W) x 269 mm (D)
Body Enclosure	High-quality metal with electrostatic powder painting

Welcome Your Guests In a More Private and Personal Way

The Model HK2 self service kiosk is a sleek and compact option for hotels looking to enhance the check-in experience for their guests. With a smaller screen and privacy-focused design, this kiosk allows guests to easily check in using their ID and passport, and receive their room key card. The HK2 kiosk also accepts credit card payments and prints receipts for added convenience.



Highly Privacy & Personal Screen

The kiosk model HK2 comes with a high privacy and personal screen. This ensures that guests can complete their transactions in a more private and secure environment.kiosk's interface.

Integrated with Payment Terminal **PAX IM30**

The self-service kiosk is equipped with a PAX IM30 payment terminal, allowing guests to make payments using their major credit cards.

Encode, Dispense & Accept Return of Room Key Card

The kiosk features a room key card dispenser, making it easy for guests to retrieve and return their keys without having to wait in line or visit the front desk.



Scan & Read Passport

The passport reader allows guests to scan and upload their passport information into the system. This feature makes the check-in process more convenient and efficient for guests.

Technical Specifications

Screen	15" LED 10-points capacitive touch screen (landscape)
Key Card Encoder & Dispenser	Support card dispensing, RFID S50 ISO15693 card reading and writing card circulated issuing
Passport Reader	Support OCR, RFID reader, Image high resolution capture, multi-national passport MRZ code reader
Card Reader Terminal	Model Pax IM30, support Chip & PIN, NFC contactless and magnetic stripe
Thermal Receipt Reader	Thermal printing, 1D/2D Barcode printing, support thermal paper up to 80mm
QR Scanner	Read 1D and 2D (QR) barcodes
Network connections	Ethernet + WiFi (Dual band)
Operating system	Andriod 9.0
Dimensions	1130 mm (H) x 660 mm (W) x 442 mm (D)
Body Enclosure	High-quality metal with electrostatic powder painting

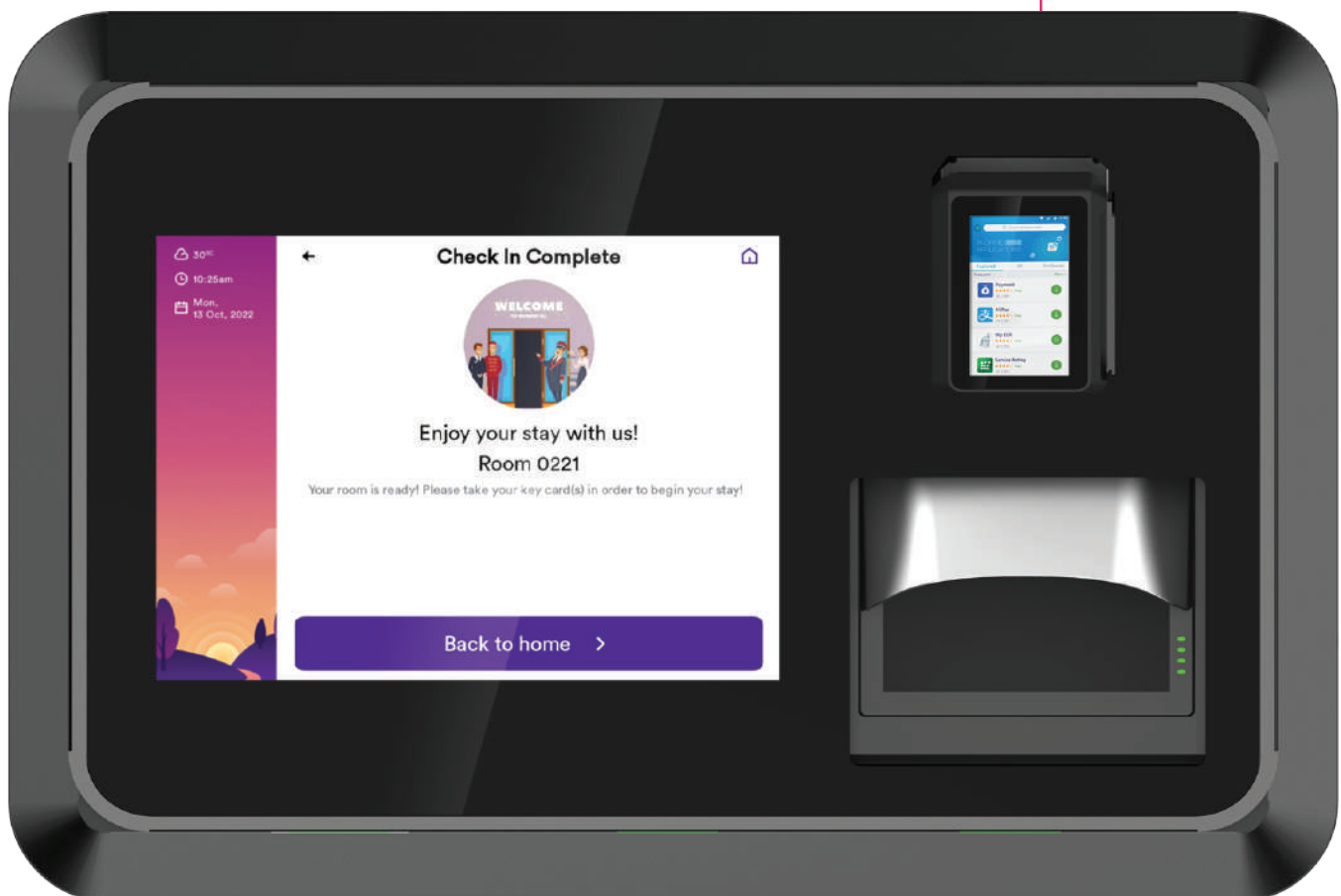
Comparison Chart

SPECS	HK1	HK2
Screen Size	27 Inches	15 Inches
Passport & NRIC Reader	Yes	Yes
Payment (Pax IM30)	Yes	Yes
Barcode Reader	1D & 2D	1D & 2D
Key Card Dispenser/Return	Yes	Yes
Cash Acceptor	Yes (no refund features)	No
Receipt Printer	Yes	Yes
Connectivity	LAN & Wifi	LAN & Wifi
Interface to PMS	Yes	Yes
Guest Check-In Privacy	Less Privacy	More Privacy
Stylishness	More Prominent	Less Prominent



Guest Self Check In

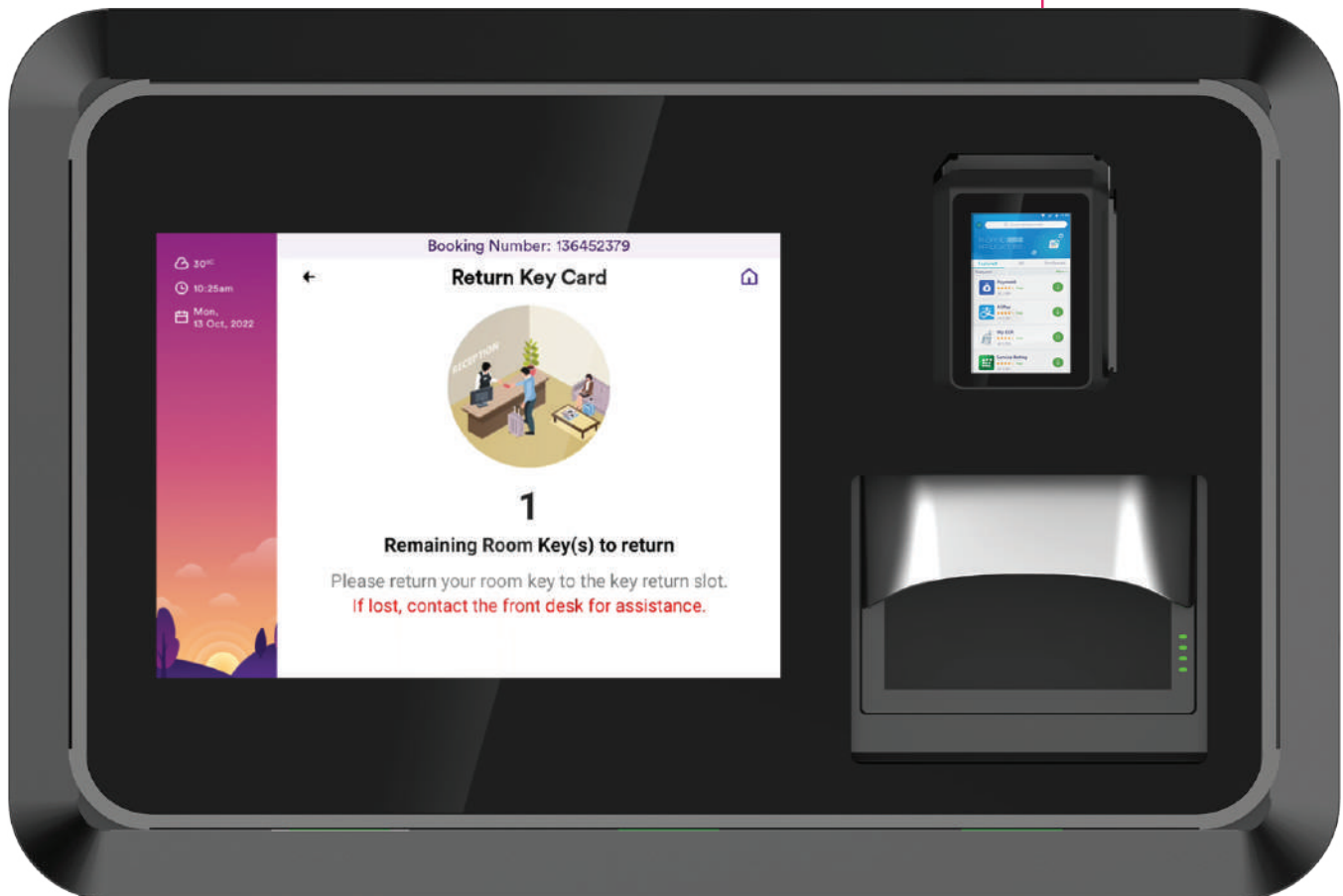
Self check-in allows guests to check in to their room using the kiosk, eliminating the need to visit the front desk. This can save time and improve the check-in process for both guests and hotel staff.



Guest Self Check In

Guest Self Check Out

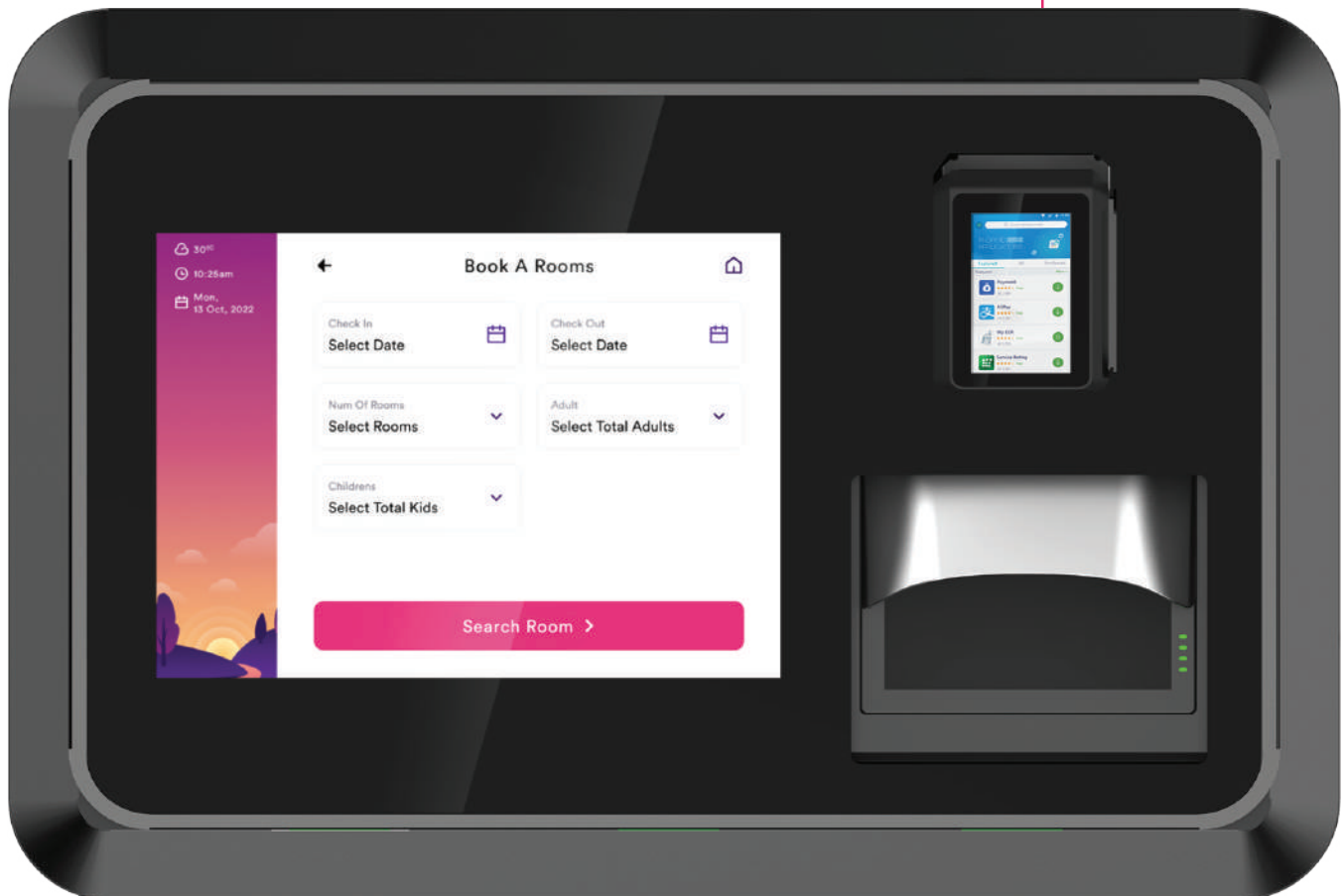
Self check-out allows guests to check out of their room using the kiosk, again eliminating the need to visit the front desk. This can save time and improve the check-out process for both guests and hotel staff.



Guest Self Check Out

Room Booking Engine

The kiosk can also allow guests to book rooms directly through the kiosk, providing a convenient way for guests to make reservations and eliminating the need for them to call or visit the front desk to book a room.



Room Booking Engine

Hotel Property Management System

Hello Hospitality Technology's platform offers seamless integration with your hotel's PMS (Property Management System). This allows you to easily manage bookings and maintain accurate and up-to-date availability information. The integration ensures that your hotel's PMS and room booking engine are seamlessly connected, providing a smooth and efficient experience for your guests.



Door lock System

Hello Hospitality Technology's platform door lock system integration and mobile key service provides a convenient and secure way for guests to access their rooms. Guests can easily download the app and receive a digital key, which can be used to unlock the door. This innovative option eliminates the need for physical keys and provides a hassle-free way for guests to get settled in.



Payment Solutions


Hello Hospitality Technology's platform payment solution integration service offers a range of global and Malaysia payment gateway players, providing our guests with a variety of payment options. This allows guests to easily make payments and collect deposits through the app and ensures that all payments are securely processed. The payment integration service is designed to provide a seamless and hassle-free experience for our guests.





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